



Board of Barbering and Cosmetology

The Facts about Computer-based Testing

CONSUMER INFORMATION SHEET

Convenient and simple to use:

- Computer-based tests are generally simpler to use than an ATM machine. A tutorial on the use of the computer is available to all candidates
- There are currently seven testing sites throughout California, offering more opportunities than the two sites under the previous paper-and-pencil system. Most are open six days a week
- Computer-based testing will effectively cut the licensing process in half, enabling applicants to receive their license more quickly
- Exam results are available as soon as the test is complete. Successful applicants will receive a new license and photo ID before leaving the testing center
- The cosmetology exam is offered in English and Spanish only, while the manicurist exam is available in English and Vietnamese. All other exams are English only
- Candidates who speak a language that is not included in computer-based testing can request an interpreter for a paper-and-pencil exam

A survey of candidates who have used computer-based testing shows an overall 96% satisfaction rating with this method.

Who is administering the test?

- The Board of Barbering and Cosmetology contracts with Experior to provide computer-based testing. This company administers similar exams for several other licensing boards and bureaus operating under the California Department of Consumer Affairs. This partnership will cut the application backlog in half
- An explanation of exams administered by Experior and a sample test can be found at the following Web site: www.experioronline.com/expdemo.html